

January 29, 2017

VIA ELECTRONIC FILING AND FEDEX

New Hampshire Public Utilities Commission Debra Howland, Executive Director 21 South Fruit Street, Suite 10 Concord, NH 03301-2429

THE BOJANTAWIO:21

Re: Nordic Energy Services, LLC Renewal Application for Competitive Electric Power

Supplier License DM 17-016

Dear Ms. Howland,

Enclosed for filing on behalf of Nordic Energy Services, LLC ("Nordic") is a renewal application for a Competitive Electric Power Supplier License. Nordic is currently licensed to serve customers in all service territories in New Hampshire at Docket DM 17-016, but notes that as it currently has no plans to serve residential or small commercial customers, it has not included sample contracts for these customer classes.

Enclosed in this submission are an original and two copies of the renewal application. Please note that Nordic is working to renew the bond currently on file with the NH PUC until at least March 31, 2019, plus a six-month extended draw period thereafter. Nordic will follow up with the PUC regarding its financial instrument as soon as possible.

Please contact the undersigned with any questions or concerns regarding this submission.

Respectfully Submitted,

Kira S. Bryers

Customized Energy Solutions

P: 267-238-4785

Email: kbryers@ces-ltd.com

On behalf of Nordic Energy Services, LLC



CEPS Registration Puc 2006.01 Rev. 1/22/2018 Page 1 of 7

Competitive Electric Power Supplier Application Form

This form may be used to: (1) apply for initial registration as a competitive electric power supplier (CEPS) in New Hampshire, (2) apply for renewal of registration as a CEPS in New Hampshire, and (3) notify the Commission of any changes to information in a previously filed CEPS application. This form is provided as a convenience for filing only; you are required to provide all information specified under Puc 2006.01 when applying for initial or renewal registration as a CEPS, but you are not required to use this form when doing so. File an original, signed application by U.S. Mail, overnight express, or hand delivery.

	Indicate whether this applicatio	n is for an initial registration or for a renewal. Initial 🔲 Renewa	al 🛛					
		Applicant's General Information						
Puc 2006.01(a)	Legal Name	Nordic Energy Services, LLC						
	Trade Name (d/b/a) (if applicable)	n/a						
Puc 2006.01(b)	Business Mailing Address	One Tower Lane, Suite 300						
		Oakbrook Terrace, IL 60181						
	Telephone Number	630-321-0888						
	E-Mail Address	estone@nordicenergy-us.com						
	Website Address	www.nordicenergy-us.com						
Puc 2006.01(c)	Provide the state or jurisdiction of	f organization, if anything other than an individual.	!L					
Puc 2006.01(d)	Provide the name(s), title(s), busi individual, or of the applicant's pr	iness address(es), telephone number(s), and e-mail address(es) of th incipal(s)1 if it is anything other than an individual. Use additional sh	e applicant if an eets as needed.					
	Name	James C. Deering						
	Title	President & CEO						
	Business Mailing Address	One Tower Lane, Suite 300						
		Oakbrook Terrace, IL 60181						
	Telephone Number	630-321-0888						
	E-Mail Address	regulatory@nordicenergy-us.com						
		o o secretivativa de la compositiva de La compositiva de la						
	Name							
	Title							
	Business Mailing Address							
	Telephone Number							
	Email Address							
	Name							
	Title							
	Business Mailing Address	,						
	Telephone Number							
	E-Mail Address							

^{1 &}quot;Principals" means, for a corporation, any of its officers, directors, or controlling shareholders, for a limited liability company, any of its managers or controlling members, for a partnership, any of its general partners, and for any other business entity, any of its personnel exercising executive functions and any of its controlling equity owners.



CEPS Registration Puc 2006.01 Rev. 1/22/2018 Page 2 of 7

		Affiliates and Subsidiaries				
Puc 2006.01(e)	Provide the following information regarding any affiliates2 and subsidiaries of the applicant that are conducting business in New Hampshire. Use additional sheets as needed.					
	Name of Entity	N/A				
	Business Address					
	Telephone Number					
	Provide a description of the business purpose of the entity.					
	Provide a description of any agreements with any affiliated New Hampshire utility, and the docket number relative to the filing of any such agreements with the Commission.					
	Name of Entity					
	Business Address					
	Telephone Number					
	Provide a description of the busin					
	Provide a description of any agre filing of any such agreements wit	ements with any affiliated New Hampshire utility, and the docket number relative to the h the Commission.				

^{2 &}quot;Affiliate" means any of the following:
(a) Any person or entity that directly or indirectly owns, controls, or holds with power to vote a majority of the outstanding voting securities or such minority thereof as to give such person substantial control of another person or entity;

⁽b) Any person or entity that is directly or indirectly owned, controlled, or held by any person or entity described in (a) above through either power to vote a majority of the outstanding voting securities or such a minority so as to maintain substantial control of such person or entity;

⁽c) Any person or entity with which another person or entity has a management or service contract or arrangement that provides such person or entity with effective control over the management, supervision, or operation of the other person or entity; or (d) Any person or entity who or which actually exercises effective control over the management, supervision, or operation of another

person or entity.



		Customer Service Department Contact
Puc 2006.01(f)	Name	Ted Basta
	Title	Customer Service Manager
	Toll-Free Telephone Number (if available)	877-808-1022
	Telephone Number	630-321-0888
	E-Mail Address	customerservice@nordicenergy- us.com

100		Customer Complaints Contact
Puc 2006.01(g)(1)	Name	Elizabeth Stone
	Title	Business Operations Manager
	Business Mailing Address	One Tower Lane, Suite 300
		Oakbrook Terrace, IL 60181
	Telephone Number	630-321-0888
	E-Mail Address	estone@nordicenergy-us.com

		Regulatory Compliance Matters Contact
Puc 2006.01(g)(2)	Name	Elizabeth Stone
	Title	Business Operations Manager
	Business Mailing Address	One Tower Lane, Suite 300
		Oakbrook Terrace, IL 60181
	Telephone Number	630-321-0888
	E-Mail Address	regulatory@nordicenergy-us.com

	C	ommission Assessment Payments Contact
Puc 2006.01(g)(3)	Name	Robert Schwalbach
	Title	Accounting Manager
	Business Mailing Address	One Tower Lane, Suite 300
		Oakbrook Terrace, IL 60181
	Telephone Number	630-321-0888
	E-Mail Address	rschwalbach@nordicenergy-us.com



Se	parate Attachments: Business Authority, Trade Name, ISO-NE Market Participation, and EDI Certification
Puc 2006.01(h)	Provide, as a separate attachment, evidence of the applicant's authorization to do business in New Hampshire from the New Hampshire secretary of state by submitting, with this application form, either of the following:
	(1) a recent printout of the applicant's listing on the N.H. Secretary of State website with the status "In Good Standing" or words of similar import; or
	(2) a copy of a certificate from the N.H. Secretary of State's office stating that the applicant is authorized to do business in New Hampshire.
Puc 2006.01(i)	Provide, as a separate attachment, evidence of the applicant's registration of the trade name, if any, to be used by the applicant in New Hampshire from the New Hampshire secretary of state by submitting, with this application form, either of the following:
	(1) A recent printout of the applicant's trade name on the N.H. Secretary of State website with the status "Active" and indicating that the trade name is owned by the applicant; or
	(2) A copy of a certificate from the N.H. Secretary of State's office indicating that the applicant has registered as doing business under the trade name.
Puc 2006.01(j)	Provide, as a separate attachment, evidence of the applicant's ISO New England market participant membership.
Puc 2006.01(k)	Provide, as a separate attachment, electronic data interchange (EDI) certification from each electric distribution utility in whose franchise area the applicant intends to operate.

Puc 2006.01(I)	List the utility franchise areas in which the applicant intends to operate and, to the extent the applicant does not intend to provide service in the entire franchise area of a utility, a delineation of the cities and towns where the applicant intends to provide service within each utility franchise area.
	NORDIC ENERGY SERVICES, LLC PLANS TO SERVE IN ALL UTILITY TERRITORIES IN NEW HAMSPHIRE.
Puc 2006.01(m)	Provide a statement whether or not the applicant intends to serve the following types of customers: residential, small commercial, large commercial, and industrial.
	NORDIC ENERGY SERVICES, LLC PLANS TO SERVE INDUSTRIAL CUSTOMERS, BUT HAS NO PLANS TO SERVE RESIDENTIAL AND SMALL COMMERCIAL CUSTOMERS AT THIS TIME.
Puc 2006.01(n)	List the other states or jurisdictions in which the applicant currently conducts business relating to the sale of electricity.
	NORDIC ENERGY SERVICES, LLC CURRENTLY SERVES CUSTOMERS IN IL, IN, MD, MA, MI, NJ, NY, OH, AND PA.



	Customer Complaints
Puc 2006.01(o)	Use either the table below or a separate attachment to provide a list disclosing the number and type of customer complaints concerning the applicant or its principals and affiliates filed with or by any commission or regulatory agency, attorney general's office, or other governmental consumer protection regulatory authority, for the most recent 2 calendar years in every state or other jurisdiction in which the applicant has conducted business relating to the sale of electricity.
	In the table below, enter abbreviations of applicable states or the jurisdiction across the top row, complaint types in the left column, and, for each cell in the table, the number of complaints for each type within the applicable state or jurisdiction.

		(enter applicable states/jurisdictions in row just below)									
	IL_	IN	ОН	PA	NJ						
Complaint Type	_										Total
PROOF OF ENROLLMENT, CONRRACT TERMS	15		1								1
SALES, BILLING, AND PRICING		22									22
BILLING AND PRICING				5							5
					0					***************************************	0
											0
	-	 									0
	_								*******		0
	_										0
	-										0
											0
	-						:				0
Total	15	22	1	5	0	0	0	0	0	0	43



Respond to each of the following questions with either "Yes" or "No."							
Puc 2006.01(p)(1)	Has applicant or any of its principals ever been convicted of any felony that has not been annulled by a court?	No					
Puc 2006.01(p)(2)	Has applicant or any of its principals, within the 10 years immediately prior to application, had any civil, criminal, or regulatory sanctions or penalties imposed against it, him, or her pursuant to any state or federal consumer protection law or regulation?	No					
Puc 2006.01(p)(3)	Has applicant or any of its principals, within the 10 years immediately prior to application, settled any civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?	YES					
Puc 2006.01(p)(4)	Is applicant or any of its principals currently the subject of any pending civil, criminal, or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?	No					
Puc 2006.01(p)(5)	Has applicant or any of its principals been denied authorization to provide competitive electricity supply service or electric aggregation service in any other state or jurisdiction?	No					
Puc 2006.01(q)	If an affirmative answer is provided to any item above, then provide a detailed explanation of the occurelated circumstances. Use additional sheets as needed.	rrence and the					
	PLEASE SEE ATTACHMENT B.						

Ministration.	Telemarketing		
Puc 2006.01(s)	Does the applicant intend to telemarket? Respond with either "Yes" or "No."	YES	
	If the response to the question above is "Yes," then respond to the following three questions:		
Puc 2006.01(r)(1)	Will the applicant maintain a list of customers who request being placed on the applicant's do-no-call list for the purposes of telemarketing?	YES	
Puc 2006.01(r)(2)	Will the applicant obtain monthly updated do-no-call lists from the National Do Not Call Registry?	YES	
Puc 2006.01(r)(3)	Will the applicant NOT initiate calls to New Hampshire customers who have either requested being placed on the applicant's do-not-call list(s) or who are listed on the National Do Not Call Registry?	YES	

	In-Person Solicitation of Residential Customers		
Puc 2006.01(u)	Does the applicant intend to enroll residential customers through in-person solicitation at the customer's residence? Respond with either "Yes" or "No."	NO	
	If the response to the question above is "Yes," then provide the following items as separate attach	ments:	
Puc 2006.01(t)(1)	A plan for in-person solicitation of residential customers at their residences, including provisions to regulatory compliance and quality assurance.	ensure legal and	
Puc 2006.01(t)(2)	A description of the applicant's training program for employees or representatives who will conduct in-person solicitation of residential customers at their residences.		
Puc 2006.01(t)(3)	An identification of any third party vendor or vendors the applicant intends to use to conduct in-person solicitation of residential customers at their residences.		
Puc 2006.01(t)(4)	A copy of the applicant's performance standards and code of conduct for any employees, representatives, or vendors who or which will conduct in-person solicitation of residential customers at their residences.		
Puc 2006.01(t)(5)	A copy of field audit standards used to evaluate the performance of employees, representatives, or vendors who or		



	Sample Bill Form	
Puc 2006.01(v)	Does the applicant intend to use only the utility's billing service? Respond with either "Yes" or "No."	YES
Puc 2006.01(v)	If the response to the question above is "No," then provide a sample of the bill form(s) the applicant in separate attachment.	tends to use as a
	Residential and Small Commercial Customer Contracts	
Puc 2006.01(w)	Does the applicant intend to serve residential and small commercial customers? Respond with either "Yes" or "No."	No
	If the response to the question above is "Yes," then provide the following item as a separate attachme	ent:
Puc 2006.01(w)	A copy of each contract to be used for residential customers and for small commercial customers, including schedules or other documentation attached to, incorporated into, or referenced in such contract.	luding any
	File Financial Security Instrument	
	Refer to Puc 2003.03 for the financial security requirements.	11
Puc 2003.01(b)(2)	Provide an original executed financial security instrument that meets the requirements of Puc 2003.03	3.
	File the original, executed financial security instrument with the Executive Director. The financial security be filed separately from the application form, by U.S. mail, overnight express, or hand delivery.	rity instrument car
Villa de Mille	Submit Application Fee (For Initial Applications Only)	
Puc 2003.01(b)(3)	For an application for initial registration, submit payment of the application fee in the amount of \$250.0 Director by U.S. mail, overnight express, or hand delivery. Make check payable to: New Hampshire P Commission.	
1	Note that there is no fee for a renewal application.	
	Expected Marketing Start Date	
Puc 2006.01(x)		NOLDIC MA TICIPATED Date NATE
	Attestation and Signature	pate princ
D		
Puc 2006.01(y) and (z)	By SIGNING BELOW, THE APPLICANT REPRESENTATIVE CERTIFIES THAT IT HAS THE AUTHORITY TO FILE THE APPLICATION ON BEHALF OF THE CEPS AND ATTESTS THAT THE CONTENTS OF THE APPLICATION ARE TRUTHFUL, ACCURATE, AND COMPLETE. Signature of the applicant or its authorized representative Name: James C. Deering	<u>/-23-/</u> 8 Date

Title: CEO

Attachment A

Supplier Business Authority
ISO-NE Market Participation
Trade Name Information – None to report
EDI Certification

Filed Date Filed; 09/30/2014 Business ID: 715448 William M. Gardner Secretary of State

S tate of $New\ Hampshire$

Filling fee: \$ 50,00
| Fee for Form SRA: \$ 50,00
| Total fees: \$ 100,00
| Use black print or type,

Form FLLC-1 RSA 304-C:175

APPLICATION FOR REGISTRATION AS A FOREIGN LIMITED LIABILITY COMPANY

PURSUANT TO THE PROVISIONS of the New Hampshire Limited Liability Company laws, the undersigned hereby applies for registration to transact business in New Hampshire and for that purpose submits the following statement:				
FIRST: The name of the limited liability company is Nordic Energy Services, LLC				
SECOND: The name which it proposes to register and do business in New Hampshire is				
THIRD: It is formed under the laws of				
FOURTH: The date of its formation is				
FIFTH: The nature of the business or purposes to be conducted or promoted in New Hampshire is Energy Supplier				
SIXTH: The name of its registered agent in New Hampshire is InCorp Services, inc.				
and the street address, town/city (including zip code and post office box, if any) of its registered office is (agent's business address in New Hampshire) 152 South Mast Street Goffstown, NH 03045				
SEVENTH: The sale or offer for sale of any ownership interests in this business will comply with the requirements of the New Hampshire Uniform Securities Act (RSA 421-B).				

State of New Hampshire
Form FLLC 1 - Application for Foreign Registration FLLC 3 Page(s)



of 2

APPLICATION FOR REGISTRATION AS A FOREIGN LIMITED LIABILITY COMPANY

Form FLLC-1 (Cont.)

*Signature: Print or type name:	James C. Deering
Title:	President & CEO
Date signed;	9/2/14
Complete address of person signing:	ONE TOWER LANE SUITE 300
	OAKBROOK TERRACE, IL 60181

To receive your ANNUAL REPORT REMINDER NOTICE by email, please enter your email address here: ksinger@nordicenergy-us.com_____.

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mail fees, <u>DATED AND SIGNED ORIGINAL AND FORM SRA</u> to: Corporation Division, Department of State, 107 North Main Street, Concord NH 03301-4989. Physical location: 25 Capitol Street, 3rd Floor, Concord, NH 03301.

^{*} Shall be executed on behalf of the foreign limited liability company by a person with authority to do so under the laws of the state or other jurisdiction of its formation, or, if the foreign limited liability company is in the hands of a receiver, executor, or other court appointed fiduciary, trustee, or other fiduciary, it must be signed by that fiduciary.

Form SRA – Addendum to Business Organization and Registration Forms Statement of Compliance with New Hampshire Securities Laws

Part I – Business Identification and Contact Information				
Business Name: Nordic Energy Services, LLC				
Business Address (include city, state, zip): One Tower Lane, Suite 300, Oakbrook Terrace, IL 60181				
Telephone Number: (630) 321-0888 E-mail: ksinger@nordicenergy-us.co	m			
Contact Person: Kelli Singer				
Contact Person Address (If different): n/a				
Part II – Check <u>ONE</u> of the following items in Part II. If more than one item is checked, the form will be rejected. [PLEASE NOTE: Most small businesses registering in New Hampshire qualify for the exemption in Part II, Item 1 below. However, you must insure that your business meets all of the requirements spelled out in A), B), and C)]:				
 . ✓ Ownership interests in this business are exempt from the registration requirements of the state of New Hampshire because the business meets <u>ALL</u> of the following three requirements: A) This business has 10 or fewer owners; and B) Advertising relating to the sale of ownership interests has not been circulated; and C) Sales of ownership interests – if any – will be completed within 60 days of the formation of this business. 				
2 This business will offer securities in New Hampshire under another exemption from registr notice file for federal covered securities. Enter the citation for the exemption or notice filing	This business will offer securities in New Hampshire under another exemption from registration or will notice file for federal covered securities. Enter the citation for the exemption or notice filing claimed			
3 This business has registered or will register its securities for sale in New Hampshire. Enter registration statement was or will be filled with the Bureau of Securities Regulation	r the date the			
This business was formed in a state other than New Hampshire and will not offer or sell securities in New Hampshire.				
Part III – Check <u>ONE</u> of the following items in Part III:				
1 This business is not being formed in New Hampshire.				
 This business is being formed in New Hampshire and the registration document states the offer for sale of ownership interests in the business will comply with the requirements of th Hampshire Uniform Securities Act. 	offer for sale of ownership interests in the business will comply with the requirements of the New			
Part IV - Certification of Accuracy				
(NOTE: The information in Part IV must be certified by: 1) <u>all</u> of the incorporators of a corporation to be formed; or 2) <u>an</u> executive officer of an existing corporation; or 3) <u>all</u> of the general partners or intended general partners of a limited partnership; or 4) <u>one or more</u> authorized members or managers of a limited liability company; or 5) <u>one or more</u> authorized partners of a registered limited liability partnership or foreign registered limited liability partnership.)				
I (We) certify that the information provided in this form is true and complete. (Original signatures only)				
Name (print): James C. Deering Signature:				
Date signed: 9/2/14				
Name (print): Signature:				
Date signed:				
Name (print): Signature: Date signed:				

DASHBOARD Welcome User KiraBryers Last January 12,

(/ONLINE/ONLINEDASHBOARD/ONLINEDASHBOARD) CONTROL (/online/Account? IsLogOut=True) **BUSINESS SERVICES Business Information ADMINISTRATION SERVICES Business Details** UCC Business Name: NORDIC ENERGY SERVICES, LLC Business 715448 MY PROFILE Business Type: Foreign Limited Liability Company **Business Good** Status: Standing TRANSACTION DETAILS Name in ENERGY
State of SERVICES,
Formation: LLC Business Creation 09/30/2014 Date: HELP LOGOUT (/ONLINE/ACCOUNT) Date of Formation in 09/30/2014 Jurisdiction: Mailing NONE Principal Office One Tower Lane Suite Address: 300, Oakbrook Terrace, IL, Address: 60181, USA Citizenship / State of Formation: Foreign/Illinois Last Annual Report 2018 Year:

Duration: Perpetual

Notification NONE

Business Email: regulatory@nordicenergy-us.com

Next Report 2019 Year:

Phone #: 630-321-0888

Fiscal Year End Date: NONE

LOGOUT

Principal Purpose

S.No **NAICS Code** **NAICS Subcode**

OTHER / Energy Supplier.

Page 1 of 1, records 1 to 1 of 1

Registered Agent Information

Name: INCORP SERVICES, INC.

Registered 152 S Mast Street, Goffstown, NH, 03045, USA

Office

Address:

Registered

Not Available

Mailing

Address:

Trade Name Information

No Trade Name(s) associated to this business.

Trade Name Owned By

No Records to View.

Trademark Information

Number

Trademark Trademark Name

Business Address

Mailing **Address**

No records to view.

Filing History

Address History

View All Other Addresses

Name History

Shares

Businesses Linked to Registered Agent

Return to Search

Back

NH Department of State, Corporation Division, State House Annex, 3rd Floor Room 317, 25 Capitol St, Concord, NH 03301 Email: corporate@sos.nh.gov (mailto:corporate%40sos.nh.gov)

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Committees and Groups

System Planning

Markets and Operations

Participate > Participant and Asset Listings

Customer Directory

Search the directory for details on and contact information for the entities registered with ISO New England, as well as on the committees and subgroups advising the ISO. For example, you can find:

- Each customer's name, address, stock symbol(s), industry sector, industry type/classification, committee membership, and NEPOOL voting status (if the customer is a member of the New England Power Pool)
- Committee and subcommittee or working group names, member lists, and the company association of members
- Download a CSV file of the Customer Directory

As you type you will be offered suggested results. Use your keyboard arrows or mouse to navigate the results.

Company Details: Nordic Energy Services, LLC

One Tower Lane

Ste 300

Oakbrook Terrace, IL 60181

Customer Details

CUSTOMER ID	SECTOR	TYPE	CLASSIFICATION	SUB- CLASSIFICATION	VOTING STATUS
126571	Supplier	Participant	Market Participant		Υ

Committee Members

COMMITTEE NAME	MEMBER NAME	TITLE	POSITION	ROLE
NEPOOL Budget & Finance Subcommittee	Robert J Schwalbach	Accounting Manager	Member	Member
NEPOOL Markets Committee	Kelli Singer	Director of Operations	Member	Member

COMMITTEE NAME	MEMBER NAME	TITLE	POSITION	ROLE
NEPOOL Markets Committee	Wayne Bollinger	General Manager	Member	Alternate
NEPOOL Participants Committee	Wayne Bollinger	General Manager	Member	Alternate
NEPOOL Participants Committee	Kelli Singer	Director of Operations	Member	Member
NEPOOL Reliability Committee	Wayne Bollinger	General Manager	Member	Alternate
NEPOOL Reliability Committee	Kelli Singer	Director of Operations	Member	Member
Transmission Committee	Wayne Bollinger	General Manager	Member	Alternate
Transmission Committee	Kelli Singer	Director of Operations	Member	Member

Participant Related Persons

A Participant and its Related Persons (as defined in the Participants Agreement and Second Restated NEPOOL Agreement) are together entitled to join any one Sector and to have one vote in that Sector.

Votes for this company are cast by:

Self

This company also votes on behalf of:

None

Updating the Directory

Help keep the directory current — its accuracy is dependent on data in the ISO's Customer and Asset Management System (CAMS). To update data for your organization or committee, see:

- · User guides for CAMS
- CAMS FAQs

Problems?

Contact Customer Support if you're having trouble with the directory.

APPLICATIONS

MARKETS AND OPERATIONS

GADS Reporting

FORECASTING

IRTT

ISO Express

Morning Report Seven-Day Forecast Three-Day Forecast Power System Status Customer Directory

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Pre-Printed Rosters: Sector Roster Alphabetical (by Voting Member) Alphabetical (2d RNA)

Abest Power & Gas, LLC Acadia Center Acushnet Company Aesir Power, LLC
Agera Energy LLC
Algonquin Energy Services Inc
Alphataraxia Nickel LLC
Ambit Northeast LLC Ameresco CT LLC American Power & Gas of MA, LLC American PowerNet Management, LP AmericaWide Energy, LLC Aminpour, Farhad Amnersand Energy Partners LLC Amthony, Christopher M. Antrim Wind Energy LLC Archer Energy, LLC Ashburnham Municipal Light Plant Associated Industries of Massachusetts Astral Energy LLC Astra Energy LLC Athens Energy LLC Atlantic Energy MA, LLC Avangrid Renewables, LLC Backyard Farms, LLC Backyard Farms Energy, LLC Bath Iron Works Corporation BBPC LLC d/b/a Great Eastern Energy Beacon Falls Energy Park, LLC Bear Swamp Power Company LLC Belmont Municipal Light Department Berkshire Power Company, LLC Berlin Station, LLC Black Bear Hydro Partners, LLC Black Bear Hydro Partners, LLC Block Island Power Company Bloom Energy Corporation Blue Sky East, LLC Blue Sky West, LLC BlueRock Energy, Inc. Boston Energy Trading and Marketing Boylston Municipal Light Department BP Energy Company Braintree Electric Light Department Bridgewater Power Company L.P.
Brookfield Energy Marketing Inc.
Brookfield Energy Marketing LP
Brookfield Renewable Energy Mkt'g US
Brookfield White Pine Hydro LLC Brown Bear II Hydro, Inc. Bucksport Generation LLC Burlington Electric Department C.N. Brown Electricity, LLC Calpine Energy Services, LP Calpine Energy Solutions, LLC Canandaigua Power Partners, LLC Cape Light Compact Cargill Power Markets, LLC

Cianbro Energy, LLC Citigroup Energy Inc. CleanChoice Energy, Inc. Clear Choice Energy, LLC CLEAResult Consulting Inc. Clearview Electric Inc. Fairpoint Energy, LLC First Point Power, LLC FirstLight Power Resources Management, LLC Fisher Road Solar I LLC Commonwealth of Massachusetts (Div. of Capital Asset Management)

CommonWealth Resource Management Corporation
Competitive Energy Services, LLC Concord Municipal Light Plant Conn. Central Energy, LLC

Danvers Electric Division Darby Energy, LLLP
Darby Energy, LLLP
DC Energy, LLC
Deepwater Wind Block Island LLC Devon Power LLC Devonshire Energy LLC DFC ERG CT, LLC Direct Energy Business, LLC Direct Energy Business Marketing, LLC Discount Power, Inc. Dominion Energy Generation Marketing, Inc. Dominion Energy Nuclear Connecticut, Inc. DTE Energy Trading, Inc. Durgin & Crowell Lumber Co., Inc. Dynasty Power Inc.
Dynesty Power Inc.
Dynesty Marketing and Trade LLC
East Avenue Energy LLC
EDF Energy Services, LLC
EDF Trading North America, LLC eKapital Investments LLC Electricity Maine, LLC Electricity N.H., LLC d/b/a ENH Power Electricity N.H., LLC d/b/a ENH Power Elektrisola, Inc. Eligo Energy, LLC Emera Energy Services Sub. No. 1 LLC Emera Energy Services Sub. No. 3 LLC Emera Energy Services Sub. No. 3 LLC Emera Energy Services Sub. No. 4 LLC Emera Energy Services Sub. No. 6 LLC Emera Energy Services Sub. No. 6 LLC Emera Energy Services Sub. No. 7 LLC Emera Energy Services Sub. No. 7 LLC Emera Energy Services Sub. No. 8 LLC Emera Energy Services Sub. No. 8 LLC Emera Energy Services Sub. No. 8 LLC Emera Energy Services Sub. No. 9 LLC Emera Energy Services Sub No 10 LLC Emera Energy Services Sub No 11 LLC Emera Energy Services Sub No 12 LLC Emera Energy Services Sub No 12 LLC Emera Energy Services Sub No 14 LLC Emera Energy Services Sub No 15 LLC Emera Maine Inc. Emera Maine Inc.
EmpireCo Limited Partnership
Energy Management, Inc.
Energy New England LLC
Energy Federation Inc.
Energy GPS LLC
Energy Plus Holdings LLC
Enerwise Global Technologies, Inc.
d/b/a CPower
Engelhart CTP (US) LLC
ENGIE Energy Marketing NA, Inc.
ENGIE Resources LLC
Entergy Nuclear Power Marketing LL
Entergy Nuclear Power Marketing LL

ENGIE Resources LLC
Entergy Nuclear Power Marketing LLC
Entrust Energy East, Inc.
EnvaPower, Inc.
Environmental Defense Fund, Inc.
ESS Northeast Energy GP, Inc.
Essential Power Nassachusetts, LLC
Essential Power Newlington, LLC
ETT English Energy LLC ETC Endure Energy, LLC Evergreen Wind Power II, LLC Evergreen Wind Power III, LLC EverPower Commercial Services LLC Eversource Energy Transmission

Ventures, Inc.
Everyday Energy, LLC
Exelon Generation Company, LLC
Fairchild Energy, LLC

Fitchburg Gas and Electric Light Co. Food City, Inc. Footprint Power Salem Harbor Development

FPL Energy Mason, LLC

H.Q. Energy Services (U.S.) Inc. Hammond Belgrade Energy LLC Hammond Lumber Company Hampshire Council of Governments Hancock Wind, LLC Hanover, NH (Town of) Harborside Energy of Massachusetts Harvard Dedicated Energy Limited High Liner Foods (USA) Incorporated HIKO Energy, LLC Hingham Municipal Lighting Plant Holden Municipal Light Department Holyoke Gas & Electric Department Howard Wind LLC Hudson Energy Services, LLC Hudson Light and Power Department Hull Municipal Lighting Plant Hull Municipal Lighting Plant
Icetec Energy Services, Inc.
IDT Energy, Inc.
Indeck Energy-Alexandria, LLC
Independence Energy Group LLC
Industrial Energy Consumer Group
Industrial Power Services Corporation
Inertia Power III LP Inertia Power III LP Inspire Energy Holdings, LLC Interstate Gas Supply, Inc. Invenergy Energy Management LLC IPKeys Power Partners, LLC Ipswich Municipal Light Department J. Aron & Company, LLC J.F. Gray & Associates, LLC Jericho Power LLC Josco Energy MA LLC
Just Energy (U.S.) Corp.
Kendall Green Energy LLC
Kimberly-Clark Corporation King Forest Industries, Inc. Kleen Energy Systems, LLC Liberty Power Delaware LLC Liberty Power Holdings, LLC Liberty Utilities (Granite State Electric) LifeEnergy, LLC LifeEnergy, LLC Linde Energy Services, Inc. Littleton (MA) Electric Light Dep't Littleton (NH) Water and Light Dep't Long Island Lighting Co. d/b/a LIPA Longreach Energy, LLC Longwood Medical Energy Collaborative, Inc. Lotus Danbury LMS100 One, LLC

Lotus Danbury LMS100 Two, LLC MA Operating Holdings, LLC

Macquarie Energy, LLC Madison Electric Works MAG Energy Solutions, Inc. Maine Power LLC Maine Public Advocate Office

Maine Skiing, Inc. Major Energy Electric Services Manchester Methane, LLC

Mansfield Municipal Electric Dep't Maple Energy LLC

Marble River, LLC Marblehead Municipal Light Dep't

Marie's Way Solar I, LLC Mass Solar 1, LLC Mass. Office of the Attorney General

Mass. Bay Transportation Authority Mass. Development Finance Agency

Messalonskee Stream Hydro, LLC Mid-Maine Waste Action Corporation Middleborough Gas and Electric Dep't

Mass. Electric Company Mass. Gas and Electric, Inc. Mass, Municipal Wholesale Electric Co. Mass, Port Authority

Mega Energy Holdings, LLC Mercuria Energy America, Inc. Merrill Lynch Commodities, Inc. Merrimac Municipal Light Department

MATER LLC

New England Power Company New England Wire Technologies Corp. New Hampshire Electric Coop., Inc. New Hampshire Industries, Inc. NH Office of Consumer Advocate New Hampshire Transmission, LLC New York State Electric & Gas, Inc. NextEra Energy Marketing, LLC NextEra Energy Maine, Inc. NextEra Energy Resources, LLC NextEra Energy Seabrook LLC Niagara Wind Power, LLC Noble Environmental Power, LLC Nordic Energy Services, LLC North American Power and Gas, LLC North Attleborough Electric Dep't Northern States Power Company Norwalk Power LLC Norwood Municipal Light Department NRG Canal LLC NRG Curtailment Solutions, Inc. NRG Power Marketing, LLC NSTAR Electric Company d/a/a Eversource Energy NTE Connecticut, LLC Number Nine Wind Farm LLC Nylon Corporation of America, Inc. Oasis Power, LLC d/b/a Oasis Energy Ohmconnect, Inc. Ontario Power Gen, Energy Trading Ontario Power Generation Inc. Orbit Energy Rhode Island, LLC Pacific Summit Energy, LLC Palmco Power CT, LLC Palmco Power MA, LLC Pastong Utility District
Patriot Partnership LLC
Pawtucket Power Holding Company
Paxton Municipal Light Department
Peabody Municipal Light Plant Peninsula Power, LLC Peningee Energy, LLC Phoenix Energy New England, LLC Pioneer Hydro Electric Co., Inc. Plainfield Renewable Energy, LLC Plant-E Corp. Plymouth Rock Energy, LLC PNE Energy Supply LLC Power Bidding Strategies, LLC Power Supply Services, LLC Power Supply Services, LLC.
Praxair, Inc.
Praxair, Inc.
Princeton Municipal Light Department
Provider Power Mass, LLC
PSEG Energy Resources & Trade LLC

Nalcor Energy Marketing

Nautilus Power, LLC

NEPM II, LLC

Narragansett Electric Company National Gas & Electric, LLC

Natural Resources Defense Council Nautilus Hydro, LLC

New Brunswick Energy Mktg. Corp. New England Confectionery Co. Inc. New England Energy Connection, LLC

PSEG New Haven LLC
Public Power, LLC
Public Service Co. of New Hampshire
d/a/a Eversource Energy Putnam Hydropower, Inc. Rainbow Energy Marketing Corp. RBC Energy Services LP Reading Municipal Light Plant Record Hill Wind LLC ReEnergy Stratton LLC Reliant Energy Northeast LLC Renaissance Power & Gas, Inc. Rensselaer Generating, LLC Repsol Energy North American Corp. Residents Energy, LLC Rhode Island Engine Genco, LLC

ISO-NE CAMS:

Saint Anselm College Saracen Energy East LLC Saracen Power LLC Saracen Power LLC
Seneca Energy II, LLC
SFE Energy Connecticut LLC
SFE Energy Massachusetts LLC
Shell Energy North America (US) L.P.
Shipyard Brewing Co., LLC Shipyard Energy LLC Shrewsbury Electric & Cable Operations SmartEnergy Holdings LLC Solea Energy, LLC Somerset Power LLC South Hadley Electric Light Department South Jersey Energy Company South Jersey Energy ISO1, LLC South Jersey Energy ISO3, LLC Spark Energy, LLC Springfield Power LLC Spruce Mountain Wind, LLC SRECTrade, Inc. Starion Energy, Inc. Sterling Municipal Electric Light Dep't Stetson Holdings, LLC Stetson Hoddings, ELC Stered Solar J&WE, LLC Stowe Electric Department Summer Energy Northeast, LLC Sunwave USA Holdings, Inc. Sustaining Power Solutions LLC SWEB Development USA, LLC Swift River Trading Company LLC Syncarpha Lexington, LLC Talen Energy Marketing, LLC Tangent Energy Solutions, Inc. Taunton Municipal Lighting Plant TCPL, Power Ltd.
TEC Energy, Inc.
Templeton Nunicipal Lighting Plant
Tenaska Power Management, LLC
Tenaska Power Services Co. Texas Retail Energy, LLC
The Energy Consortium
The Energy Council of Rhode Island
Titan Gas LLC Trading, LLC
Torofino Trading, LLC
Town of New Shoreham, Rhode Island
Town Square Energy, LLC
TrailStone Power, LLC
TransAlla Energy Marketing (U.S.) Inc. TransCanada Energy Ltd.
TransCanada Power Marketing Ltd.
Twin Eagle Resource Management, LLC Iwin Eagle Resource Management, UIL Distributed Resources, LLC Uncia Energy, LP - Series G Union Atlantic Electricity, Inc. Union of Concerned Scientists, Inc. Uniper Global Commodities North America LLC United Illuminating Company

Until Energy Systems, Inc. UNITIL Power Corp. University of Massachusetts at Amherst University System of New Hampshire Utility Expense Reduction LLC Utility Expense Reduction LLC
Utility Services, Inc.
VCharge Inc.
VECO Power Trading, LLC
Verde Energy USA, Inc.
Vermont Electric Cooperative
Vermont Electric Power Company, Inc.
Vermont Energy Investment Corp.
Vermont Public Power Supply Authority
Vermont Transco LLC
Vermont Transco LLC Vermont Wind Verso Energy Services, LLC Viridian Energy, LLC Viridity Energy, Inc. Viridity Energy Solutions, Inc. Vitol Inc. Wakefield Municipal Gas and Light Dep't

Castleton Commod. Merchant Trading Celtic Power Analytics, LLC Central Maine Power Company

Centre Lane Trading Limited Champion Energy Marketing LLC Champiain VT, LLC Chester Municipal Light Department

CHI Power Marketing, Inc. Chicopee Municipal Lighting Plant

Choice Energy LLC

Conn. Gas & Electric, Inc.

1/12/2018

Conn. Jet Power LLC Conn. Light and Power Company d/b/a Eversource Energy Conn. Materials Innovations & Recycling Authority Conn. Municipal Electric Energy Coop.

Conn. Municipal Electric Energy Coop.
Conn. Office of Consumer Counsel
Conn. Transmission Municipal Electric
Energy Coop.
Conservation Law Foundation
Consolidated Edison Co. of NY, Inc.
Consolidated Edison Development, Inc.
Consolidated Edison Energy, Inc.
Consolidated Edison Energy, Inc. Consolidated Edison Energy, Inc.
Consolidated Edison Solutions, Inc.
Constellation Energy Power Choice, LLC
Constellation NewEnergy, Inc.
Convergent Energy and Power LLC
Covanta Energy Marketing, LLC
Covanta Haverhill Associates, LP
Covanta Projects of Wallingford, LP
CPV Towantc, LLC
Cricket Valley Energy Center, LLC
Cross-Sound Cable Company, LLC
Cumulus Master Fund Cumulus Master Fund CWP Energy Inc.

FPL Energy Wyman, LLC FPL Energy Wyman IV, LLC Freepoint Commodities, LLC Fusion SolarCenter, LLC Galt Power Inc. Garland Manufacturing Company Garland Power Company Gas Recovery Systems, LLC Gas Recovery Systems, LLC
GBE Power Inc.
GenBright, LLC
GenConn Energy LLC
GenCon Energy Planagement, LLC
Georges River Energy, LLC
Georges River Energy, LLC
Georgetown Municipal Light Dep't
Goose River Hydro, Inc.
Granite Reliable Power, LLC
Gravity Renewables Inc.
Great American Power, LLC
Great American Power, LLC
Great Ray Power Marketing Inc. Great Bay Power Marketing, Inc. Great River Hydro, LLC Great River Hydro, LLC Green Development, LLC d/b/a Wind Energy Development, LLC Green Mountain Energy Company Green Mountain Power Green Power USA, LLC GridAmerica Holdings Inc. Groton Electric Light Department Groveland Electric Light Department

NEPOOL: Current Members

Middleton Municipal Electric Dep't Middletown Power LLC Millennium Power Partners, LP Mint Energy, LLC
Montville Power LLC
Moore Company, The
Moore Energy LLC
Morgan Stanley Capital Group, Inc.
MPower Energy LLC

Rhode Island State Energy Center, LP Rinar Power LLC Rocky Gorge Corporation Rocky Gorge Corporation
Rockp Investments Inc.
Roselon Generating, LLC
Rowley Municipal Light Plant
Royal Bank of Canada
Rubicon NYP Corp.
Russell Municipal Light Department

Wallingford, CT, DPU, Electric Division Wallingford, CT, DPU, Electric Division
Wallingford Energy II, LLC
Waterbury Generation LLC
Waterside Power, LLC
Welesley Municipal Light Plant
West Boylston Municipal Lighting Plant
West Boylston Municipal Lighting Plant
Westfield Gas & Electric Light Dep't
Wheelabrator Bridgeport, LP
Wheelabrator Bridgeport, LP
Wheelabrator North Andover, Inc.
WM Renewable Energy, LLC
Wolfeboro Municipal Electric Department
Wolverine Heldings. L.P. Wolverine Holdings, L.P. XOOM Energy LLC Yellow Jacket Energy, LLC Yes Energy, LLC Z-TECH, LLC



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COMPLETION OF EDITESTING

This is to certify that on January 23, 2015

Nordic Energy Services, LLC

completed all of the requirements of New Hampshire Code of Administrative Rules, Section PUC 2003.01(d).

Deborah M. Gilbertson, Manager of Retail Choice Liberty Utilities (Granite State Electric) Corp. 15 Buttrick Rd, Londonderry NH 03053



Electronic Data Interchange (EDI) Certification

Unitil Energy Systems (UES)

Issued to:

Nordic Energy Services

Represented by:

Kelli Singer

Issued by:

Unitil Energy Systems

Represented by:

Lisa S. Glover, Energy Analyst

Date:

January 22, 2015

This is official notification of the successful completion of Electric EDI testing between Unitil Energy Systems and Nordic Energy Services. As of January 22,2015, Unitil Energy Systems does hereby declare Nordic Energy Services as a certified EDI trading partner capable of exchanging the following transactions:

810	Invoice
814	Change
814	Drop
814	Enrollment
814	Historical Usage Request
820	Payment Notification
867	Historical Usage
867	Monthly Usage
997	Functional Acknowledgement

Nordic Energy Services has successfully satisfied all the requirements of connectivity with Unitil Energy Systems. Nordic Energy Services has also proven through detailed transaction testing its understanding of the business rules and EDI formats required for account maintenance, and billing (dual and LDC rate-ready consolidated) as described by the New Hampshire Public Utilities Commission and using V12 version 4010 standards.

Signature

Date

Lisa S. Glover
Energy Analyst
Unitil Service Corp.
6 Liberty Lane West
Hampton, NH 03842-1720
EL SupplierServices@unitil.com

Public Service Company of New Hampshire (d/b/a) Eversource Energy

Certificate of Completion

is hereby granted to:

Nordic Energy Services, LLC

to certify that they have completed to satisfaction

NH EDI Connectivity and Certification Testing

VERTERTERTERTERTERTERTERTERTERTERT

Granted: 04/01/15

Aaron Downing Eversource Supplier Services

Public Service of New Hampshire Certificate of Completion

-is hereby granted to:

Nordic Energy Services, LLC

to certify that they have completed to satisfaction

NH Supplier Training

Granted: 1 09/15

Aaron Downing PSNH Supplier Services

Attachment B

Response to Puc 2006.01(p)(3), Puc 2006.01(q)

Nordic Energy Services, LLC was made aware of issues with our telemarketing script after customers complained to the ICC during the polar vortex about high prices. Upon receipt of the complaints the ICC staff reviewed all marketing materials including telemarketing TPVscripts. The ICC staff identified some issues with the scripts and notified Nordic.

Nordic immediately ceased telemarketing in Illinois and worked collaboratively with the ICC staff to research and resolve the script issues and the parties have reached a settlement with the ICC staff. On February 25, 2015, the Illinois Commerce Commission initiated a docketed proceeding. After filing, the Illinois Citizens Utilities Board and the Office of the Illinois Attorney General intervened. On May 28, 2015, the Company, the Staff of the Illinois Commerce Commission, the Citizens Utilities Board, and the Office of the Illinois Attorney General filed a motion for approval of a settlement and entry of an agreed order requiring the Company to provide customers a minimum of \$310,800.00 in refunds or credits during the next 13 months. See ICC Case #15-0139. The agreed order was entered. The case is now closed and refunds have been issued.

Nordic is still in good standing as a licensed electric supplier in Illinois. In Nordic's 10 year history this is the single regulatory issue the company has had that has elevated to a docketed proceeding in front of any commission.